



### Are you satisfied with existing testing arrangements for hackney carriage and private hire vehicles?



#### Please give reasons for your response

My belief is that the current trying works and only needs a little improvement as in bringing it up to the modern era

I believe the garage is not fit for purpose

i dont think the garage is up to the job

Because you have to wait long time for the car to get booked in Because there's no space

It's fair in testing and very easily accessible from around the borough

I think any mot garage should be able to carry out the mot as during lockdown it proved it worked plus it gives mot bay work !

Can't get in quick enough and sometimes gets cancelled

I believe consistency is key to maintain standards within the trade.

Taking to long for test, viewing area not sufficient, other vehicles taking priority,

Can't always get times I need

I believe it i very complicated for myself being dyslexic i would much prefer to be able to go to my local mot center and be able to sort it out

No need to have stations elsewhere

A mot is the same at any garage why should we be made to only go to the council garage when it could be more convenient to go to a local garage there all covered by vosa

I find the examiners are excellent,if there is a problem its explained fully...my knowledge of mechanics is poor so i appreciate the info.

Licensing by the Council is safer and more secure

It's complete waist of time,I live in Cardiff I have to go all the way to try birth for MOT, also it's quite hard to get appointments some time ,I think council should allow all taxis MOT from any DVSA authorised garage

Im very happy professional staff convenient testing centre

I am happy as it maintains consistency with the standard of inspection and testing.

When you phone them it gets messed up what you're saying to office staff then When they get it wrong I've been called a liar

Very hard to get a m o t slot If you go in the 28 day window

Not enough slots in a day,

Not enough booking slots available Can't book slots online

Many years of excellence service

Because its local

Continuity is important to keep standards in the trade

Having to phone up might have to wait for couple of days for app

There discrepancies when different testers and they are putting things that don't Even come under MOT testing and this then course upset And rows that could of been avoided

## Testing of HC/PHV Consultation

**Please give reasons for your response**

I think this MOT station is far behind the times

Appointment was cancelled on two occasions due to MOT station equipment was broken down .

It is very thoroughly done at ccbc and that's is the best thing for MOT not any old garage

When I come into my 2i day wi xow if d it hard to get a slot

I think it should be put out to tender

To be called the day before or on the day to say they have cancelled you appointment at the testing station, is really not appropriate. People plan their day/week around appointments, and especially 1 as important as an mot test for your vehicle, and in the past it has been difficult to get an appointment that fits in with out schedule, hence why I always try booking in with plenty of time.

Because it is always difficult to re arrange tests and get a test when it is needed and I believe the equipment and process needs to be updated

In the 16 years I have held a taxi licence I have never encountered a problem.

I feel confident that the test centre will give my vehicle a honest test. Because the test centre is safety orientated not profit making I feel the mechanic will be honest when testing the vehicles.

I worry that having the ability to use a personal garage of a drivers choice is going to open the doors to backhanded MOT's that are not properly inspected and put public at risk, current taxis under go so much wear and tear and should be held up to the highest possible level of MOT inspection. Moving it is going to open flood gates to potential exploiting the system.

Difficult to get an appointment when plating is due

The process in place is working well and I have never had a problem booking my vehicles in for their plating.

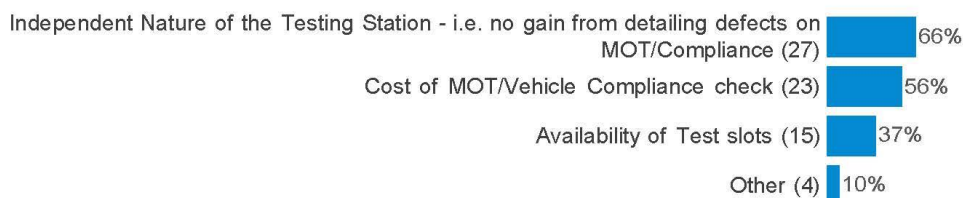
it is hard to get a test time to fit in around daily commitments

I think if you move the testing centre this will lead to a lot more unroadworthy vehicles on the road . Everyone should have to use the same test centre which I consider fair for all .

We need more to choose our own garage and at our suitable time.

Would be nice to use a local garage

Just not good enough

**What do you consider to be the benefits of the existing testing facilities? Tick all that apply****If other, please specify**

It's close

Because its local

Local

I think we should be able to use any garage, if a car was to fail we don't have to pay an additional fee

**How could the existing in house testing be improved?**

By giving online options to book tests and to pay for the test
Being able to book online for your tests and update the equipment in the garage
by giving on line opts to book a test and to pay for the test
Mor availability test slots
Very happy with the system.
None
Not sure that's your job
Use a tester/s that are willing or want to do the job not one that is unhappy doing a job he doesn't want to do.
More than one mot testers
Multiple testing bays proper market prices free retests within 10 working days
Unsure
Reduce the high cost when mot is only £40
Mace it more accessible to re test
I'm quite happy with the legend known as DAI CROWBAR
More qualified mot technicians and more available appointments
I know the price of the MOT is about same as other garages but the extra cost of £197 to be paid is very high.
present arrangement is satisfactory
N/A
Extra bays and extra testers as the vehicles are our lifeline and need to be back on the road if we occur any failures
Im happy with the way things are run at the testing centre
I have never had an issue in 16 years
More mot testers and more bays so you don't have to wait so long to get a test
In this day and age you should be able to book your m o t on line and with the plate being made Computer this could also be done on line it's just a matter of the council coming in to the 21 century
Modernisation More mot inspectors Another mot lane
Modernisation 2 mot lanes enough slots to get a retest in on the same day
Happy with the service
Happy with service
Use testers that want the job not who is disinterested because they don't want to be involved with taxi MOT
A proper waiting area and parking spot half time parking spot full of council vec
By having unbiased testers that do what they want just to because they can
By massively improving and getting up to date
more slot availability or more back up MOT stations.
It can't it's perfect
Come into the 21st century with bookings
More ramps & More inspectors
Extra ramps and Mot testers, having the additional ramps & testers would illuminate all the problems, which would also give more times for testing slots.

## Testing of HC/PHV Consultation

**How could the existing in house testing be improved?**

By coming up to speed

Reduce the cost of testing. As I understand it only £4.00 (approx) of the cost of the test goes to the DFT.

I'm happy the in house testing. I don't think there are any improvements.

More slots, no re- test charge and Saturday working hours.

By the MOT Bay being more readily available or having a second bay, it seems to be out of service on a few occasions

More appointments being made available in time for plating

in my opinion it can not, has it works very well.

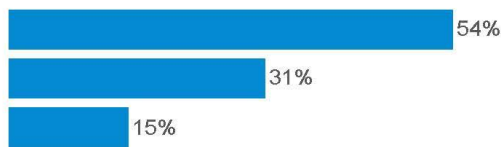
i deal solely with one garage and he deals with all my maintenance and repairs and if something is wearing out he advises me before it develops into a major problem

It's worked ok for years so why change things now

Reduce the cost of the MOT so it can be attractive.

There is nothing wrong I would just like to use local garage spend my money wear i earn it.i like to spend my money local

Better testers

**With the above in mind please indicate your preference for future testing provision (choose one only)****Please add any other comments that may be relevant to this consultation**

Personally I would overhaul testing of vehicles earlier than 2010 and abolish them vehicles to improve standard of vehicles inside and outside looks as I think some of them give the taxi trade dis-credit to the ones clean and look after their vehicles.

I would prefer to keep in house testing but second choice would be to have a list of approved testing stations.

Any mot station in ccbc, if council contacted them and asked to carry out the compliance check on all licensed vehicles and be given guidance by council on how to do this. This will be a major cost cutting for licensing with no need for tenders and expense.

If we can arrange our own mot test it relieves the pressure on myself

It should be kept to the council to keep the in house car license with regards MOT ..other Mot stations may be just may be a little more laxed with the strict allowances of taxis ..so on that point it's a no from me to other stations

All covered by vosa

List of approved by the Council as its a wider option than the waiting times that we have at Tirybirth, council approved garages would be better because that way we still have the strict mot rules but a wider variety

This will insure that vehicles are tested under the same conditions and standards.

**Please add any other comments that may be relevant to this consultation**

When you are looking after your car like we always have it should be anyone approved Like it was in lock down

Think it be far to go to any approved M.O.T testing stations

If the council had extra ramps/testers available then none of these would need to be changed.

The only benefit would be a reduction in the cost of the MOT. I see no merit in option 3 as this would require a second appointment.

I feel unhappy and worried about taking my vehicle to another testing site because they are profit making whereas the council garage is safety oriented. Also I worry if the garages tendering have they got the right qualifications.

Local garages will be more convenient and don't change for re-testing.

All mot testing centers are approved by vosa, being able to use any mot testing center will make it easier to get vehicles mot tested wherever they are in the borough and be able to have any work required carried out at the same time.

i think that having a choice of testing stations would be an advantage to taxi operators but they should be checked to make sure all vehicles are tested properly, to maintain the safety standard needed to keep all taxis safe

**If your response to any of the questions in this survey have been impacted by any of the following (age, disability, ethnic origin, sex, gender reassignment, marital status, religious belief or non belief, use of Welsh Language, BSL, or other languages, nationality or responsibility for any dependents) please give details below**

N/A

None